



## ENVIRONMENT OVERVIEW AND SCRUTINY SUB-COMMITTEE

### 11 SEPTEMBER 2018

<b>Subject Heading:</b>	Quarter 1 Performance Information
<b>SLT Lead:</b>	Jane West, Chief Operating Officer
<b>Report Author and contact details:</b>	Thomas Goldrick, Senior Policy and Performance Officer, x4770
<b>Policy context:</b>	The report sets out Quarter 1 performance relevant to the remit of the Environment Overview and Scrutiny Sub-Committee
<b>Financial summary:</b>	The waste tonnage performance indicator has potential future financial implications in that, as costs continue to rise year on year, without controls to restrict waste volumes, campaigning on its own will not be enough to mitigate the potential £10m rise in costs by 2027. There are no other direct financial implications arising from this report.

### The subject matter of this report deals with the following Council Objectives

Communities making Havering	<input type="checkbox"/>
Places making Havering	<input checked="" type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

### SUMMARY

This report supplements the presentation attached as **Appendix 1**, which sets out the Council's performance within the remit of the Environment Overview and Scrutiny Sub-Committee for Quarter 1 (April 2018 - June 2018).

**RECOMMENDATION**

That the Environment Overview and Scrutiny Sub-Committee notes the contents of the report and presentation and makes any recommendations as appropriate.

**REPORT DETAIL**

1. The report and attached presentation provide an overview of the Council's performance against the performance indicators selected for monitoring by the Environment Overview and Scrutiny Sub-Committee. The presentation highlights areas of strong performance and potential areas for improvement.
2. The report and presentation identify where the Council is performing well (**Green**) and not so well (**Amber** and **Red**). The RAG ratings for the 2018/19 reports are as follows:
  - **Red** = more than the agreed tolerance off the quarterly target
  - **Amber** = within the agreed tolerance of the quarterly target
  - **Green** = on or better than the quarterly target
3. Also included in the presentation are Direction of Travel (DoT) columns, which compare:
  - Short-term direction of travel – with performance the previous quarter (Quarter 4 2017/18)
  - Long-term direction of travel – with performance the same time the previous year (Quarter 1 2017/18)
4. A green arrow (↑) means performance is better and a red arrow (↓) means performance is worse. An amber arrow (→) means that performance has remained the same.
5. Two Performance Indicators have been included in the Quarter 1 2018/19 report and presentation. The Waste tonnages indicator has been assigned a 'red' status, whilst the fly-tipping indicator has been assigned a 'green' status. This is a fall in performance on the position reported at the end of Quarter 4, when both indicators were rated 'green'.
6. It should be noted that the waste tonnage performance indicator has potential future financial implications in that, as costs continue to rise year on year, without controls to restrict waste volumes, campaigning on its own will not be enough to mitigate the potential £10m rise in costs by 2027. The

plans to address this will be raised through the appropriate channels as necessary.

## **IMPLICATIONS AND RISKS**

### **Financial implications and risks:**

There are no direct financial implications arising from this report. However, it should be noted that the waste tonnage performance indicator has potential future financial implications in that, as costs continue to rise year on year, without controls to restrict waste volumes, campaigning on its own will not be enough to mitigate the potential £10m rise in costs by 2027. The plans to address this will be raised through the appropriate channels as necessary.

All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas continue to experience significant financial pressures in relation to a number of demand led services. SLT officers are focused upon controlling expenditure within approved directorate budgets and within the total General Fund budget through delivery of savings plans and mitigation plans to address new pressures that are arising within the year.

### **Legal implications and risks:**

Whilst reporting of performance is not a statutory requirement, it is considered best practice to review the Council's progress against the Corporate Plan regularly.

### **Human Resources implications and risks:**

There are no HR implications or risks arising directly from this report.

### **Equalities implications and risks:**

There are no equalities or social inclusion implications or risks identified at present.

## **BACKGROUND PAPERS**



# Havering

LONDON BOROUGH

# **Quarter 1 Performance Report 2018/19**

## **Environment Overview & Scrutiny Sub-Committee**

**11 September 2018**

## OVERVIEW OF ENVIRONMENT INDICATORS

- 2 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
  - The level of waste per head of population presented to the East London Waste Authority (ELWA)
  - Average number of days taken to investigate and remove fly-tips
- ‘The level of waste per head of population presented to the East London Waste Authority (ELWA)’ is also monitored through Corporate Performance Reporting
- One indicator is rated **Green** for Q1 and the other is rated **Red**.

## Quarter 1 Performance

Indicator	Value	18/19 Annual Target	18/19 Q1 Target	Tolerance	18/19 Q1 Performance	Short Term DOT 17/18 Q4	Long Term DOT 17/18 Q1
Average number of days taken to remove fly-tips	Smaller is Better	1 day	1 day	0%	0.6 days GREEN	↑ 1 day	↑ 0.8 days
The level of waste per head of population presented to the East London Waste Authority (ELWA)	Smaller is Better	441.01 kg per head (TBC)	110.25kg per head (TBC)	0%	120.20kg per head (provisional) RED	↓ 436.07 kg per head	↓ 118.4kg per head

## About the PI: Avg. number of days taken to remove fly-tips

- Measures the time from when a fly tip is reported to the Council until it is removed but excludes the majority of incidents that have been passed to Enforcement Officers to investigate for evidence.
- The number of reported fly-tipping incidents is reported each quarter to DEFRA by type and size
- DEFRA estimates that it costs Havering at least £224,000 p.a. to clear reported fly-tips. Including un-reported fly-tips, this cost increases to approximately £1m per year
- The number of enforcement actions taken is also reported to DEFRA
- DEFRA makes information available to the public. It can also be compared to regional averages and other local authorities
- However, local authorities monitor and manage fly-tips in different ways and figures differ significantly. Benchmarking is therefore not that useful.



- A total of 4,655 fly-tipping incidents were reported to DEFRA in 2017/18 (provisional).
- A break down of the land type, waste type and size of these fly-tips is provided below:

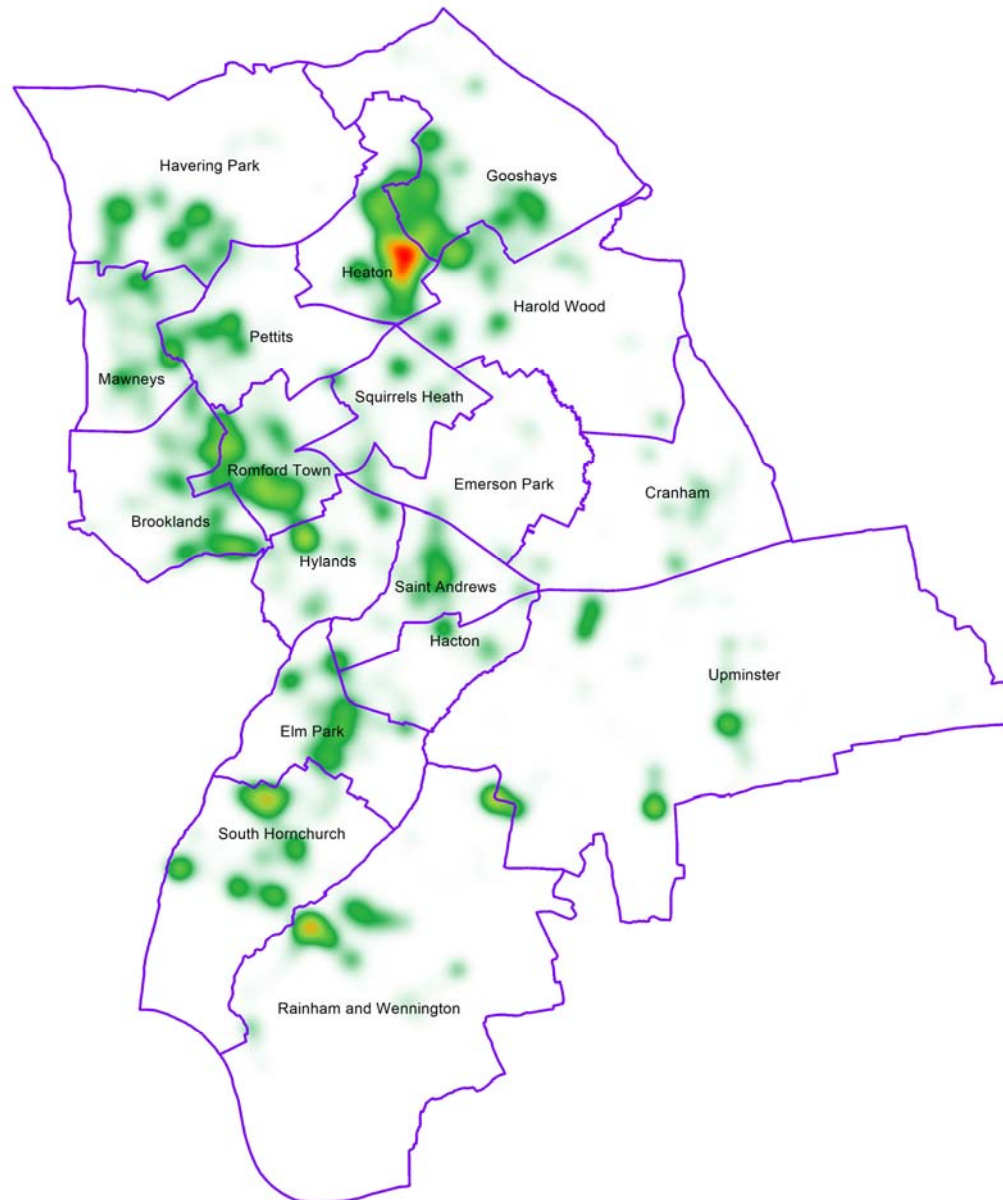
Highway	1,961
Agricultural	37
Footway / bridleway	171
Private / residential	246
Back alleyway	245
Commercial / industrial	41
Railway	1
Watercourse / bank	10
Council land	1,896
Other	47

Animal Carcass	4
Construction / Demolition / Excavation	301
Green	270
Black Bags (commercial)	68
Vehicle Part	17
Black Bags (household)	725
White Goods	419
Chemical drums / oil / fuel	19
Other Elec	77
Other household	2,345
Tyres	41
Other commercial	119
Asbestos	7
Other (unidentified)	234
Clinical	9

Single black bag or other refuse container	187
Single item	923
Car boot or less	1,231
Small Van	1,472
Transit Van	724
Tipper	88
Significant / Multiple	30

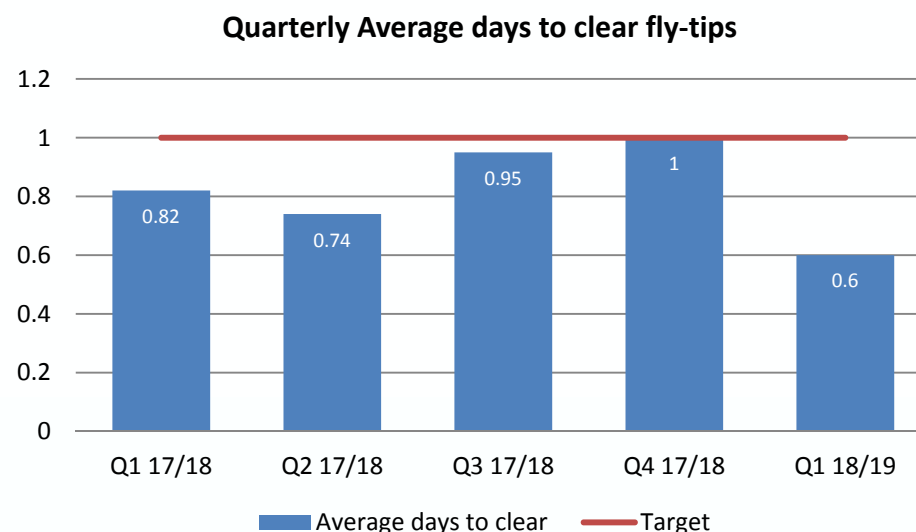
- A total of 10,463 enforcement actions were taken in 2017/18.
- A summary of those actions is detailed below:

Investigation	5,195
Warning letter	3,986
Statutory notice	611
Fixed penalty notice	295
Duty of Care inspection	369
Vehicle seizure	5
Prosecution	2



## Average number of days taken to remove fly-tips

- Q1 performance is within the 1 day target, and is a significant improvement compared to last quarter and the same period last year.
- Once the report has been passed to the Street Cleansing team the vast majority of fly tips are cleared within the 1 day target.
- Officers are considering ways to streamline the process to further improve performance.



## About the PI: The level of waste per head of population presented to the East London Waste Authority (ELWA)

- Waste tonnages remain a high financial risk for the council - reducing the amount of waste collected and sent for disposal and recycling is a high priority
- Havering's population is projected to increase by 5% in the next 5 years. It is predicted that the cost to dispose of waste will increase by £0.5 – 1 million a year.
- Waste minimisation involves influencing and shifting social behaviours to prevent and reduce the production of waste
- The ELWA 2017/18 levy was £14.925m for Havering. This is based on tonnages collected in 2015/16. It is also worth noting that Havering's levy is influenced by other ELWA member Boroughs too and how much they increase or decrease their waste by, so our tonnages only go some way to influencing our levy payments. The ELWA levy has risen to just under £16m in 2018/19.

## The level of waste per head of population presented to the East London Waste Authority (ELWA)

- Measures total waste delivered to the ELWA, including collected household waste, waste from the reuse and recycling centre and municipal waste from Highways and Parks management activities.
- Tonnages have increased in Quarter 1 and performance is above target. This increase is the consequence of high levels of green waste during the Spring.
- Without restrictions on the amount of waste we collect through the household waste collection service, containing and reducing tonnages is very challenging and relies on achieving attitudinal change.

## The level of waste per head of population presented to the East London Waste Authority (continued)

- Various activities are taking place to encourage continued waste prevention and reuse, including:
  - **Love Food Hate Waste:** Family fun days as part of Hungry Holidays scheme, Thames Chase Forest family event, Havering Show (including demonstrations by chefs) and connecting with children's centres to focus on food waste in relation to smaller children.
  - **One Less Bottle:** Campaign in partnership with Public Health to encourage refilling bottles to reduce the use of single use plastics and roll out public drinking fountains.
  - **Reuse Shop** – Making links with new Lighthouse reuse shop in Collier Row to encourage reuse.
  - **Composting Workshop:** Free online Compost Doctor Service and workshops to promote and answer questions relating to home composting.
  - **Grounds Maintenance Waste :** We continue to review operations in grounds maintenance to increase the amount of waste that we compost on site, and are reviewing the output of the composter to refine the operation.
  - **Commercial Waste:** Working with the ELWA, we are considering strengthening policies targeting potential commercial waste entering the domestic waste stream at the household reuse and recycling centres

The level of waste per head of population presented to the East London Waste Authority  
*(continued)*

#OneLess

Every refill  
is one less bottle

 reuse  
for Havering



Havering  
LONDON BOROUGH

The level of waste per head of population presented to the East London Waste Authority  
*(continued)*





# Any questions?

